

## Rules for the Internal Order of the Empagi Holiday House

To ensure that your holiday is enjoyable and safe, please follow these rules:

**Check-in and Check-out Times** Check-in to the holiday house is from 17:00, and check-out is until 12:00. Different times must be agreed upon in advance by both parties.

**Reservation Rules** To make a reservation, guests must pay a 50% deposit of the full service price (according to the invoice). The reservation is confirmed once the deposit is received. By making a reservation, the guest confirms they are familiar with and agree to follow the Empagi Holiday House internal rules. The remaining 50% must be paid before arrival by the specified date on the invoice.

Only the persons listed in the reservation are allowed to stay at the holiday house and its territory. The stay of additional guests must be arranged in advance.

**Reservation Cancellation** Reservations can be canceled up to 14 days before the scheduled date (a 30 EUR administrative fee will be charged). If canceled after this period, the 50% deposit will be forfeited.

**Smoking** Smoking is not allowed inside the holiday house or on the terrace. Smoking is allowed outside, in the designated area near the parking lot. Cigarette butts must be disposed of in the designated urn, ensuring they are properly extinguished.

**Pets** Pets are not allowed inside the holiday house or on its territory.

**Electric Car Charging** Charging electric cars is strongly prohibited at the holiday house.

**Photoshoots and Filming** Using the holiday house and its territory for commercial photoshoots and filming must be arranged with the administration. It is prohibited to distribute material with erotic content or any other type of content that could damage the reputation of the holiday house.

**Fire Safety** It is forbidden to bring fire-hazardous materials or use devices with an open flame inside the holiday house. Candles may only be used in candleholders and placed in stable, safe spots, without leaving them unattended. In case of a fire, call the emergency service (112) and, if necessary, use the fire extinguishers available in the house (at the entrance and in the utility room). The holiday house is located in a forest area with a high fire risk, so please exercise caution with fire.

Bonfires may only be lit in the designated area. Never leave a bonfire unattended. Fireworks and sky lanterns are prohibited on the holiday house grounds, and sparklers should not be used inside.

Before using the grill, move it a safe distance away from the house and use caution. Grilling on the terrace is prohibited. Please do not place the grill on the stone slabs near the bonfire area.

When using the fireplace, add firewood in moderate amounts, do not overload the fireplace, and ensure the chimney damper is open (in a vertical position). The glass doors of the fireplace can get very hot and are not shock-resistant, so keep children away from them and from the burning materials.

**Safety Rules** It is prohibited to bring or use weapons, drugs, or psychoactive substances on the holiday house grounds. When leaving the holiday house, guests must lock the house. The holiday house is not responsible for guests' personal belongings.

For guests' safety, video surveillance is conducted on the holiday house grounds. It can be turned off upon request.

In case of very strong winds, we recommend moving your car to the nearby field (up the road), away from trees.

**Sauna Usage** The recommended temperature for the sauna is 70-80°C, which can be reached after 2-3 hours of heating. Only clean water may be used on the sauna stones. The use of beer, aromatic

oils, honey, or cosmetics in the sauna is prohibited. The sauna window handle can get hot; use a towel to open it.

**Hot Tub Usage** Using the hot tub costs an additional 70 EUR. In case of adverse weather (strong wind, rain, or frost), hot tub reservations can be canceled free of charge the day before. The tub is filled with spring water. The recommended water temperature is 38-40°C. Depending on the air temperature, heating the hot tub will take about 3 hours. No cosmetic products may be added to the water.

The tub cover is attached with 2 fasteners on its sides; carefully remove the cover and lay it horizontally on the ground. After using the hot tub, return the water valve at the bottom of the tub (near the stove) to allow the water to drain and prevent freezing during winter. Reattach the cover and secure it with the fasteners.

**Whirlpool Bath Usage** Only clean water and the provided bath bombs may be used in the whirlpool bath. It is prohibited to use foam, salt, or other cosmetics.

**Stove Usage** Only cookware suitable for induction cooktops should be used on the stove. Hot pots and pans must be placed on special trivets. It is forbidden to leave the stove on without supervision or place flammable materials on a hot stove.

**Terrace Awning Usage** The awning (sunshade) on the terrace is controlled by a remote (at the doorframe). The up arrow retracts it, and the down arrow extends it. Please keep the awning retracted when not in use, and extend it only when necessary. In case of strong winds or rain, the awning must be retracted.

**Fishing** Fishing in Lake Lāde is permitted with a valid fishing permit, which can be purchased from the lake administrator (Association "Lādes Ezers", tel. 26541667).

**Equipment Usage** Leisure equipment (2 SUP boards, 2 bicycles, and a rowing boat) is available for an additional fee. It is for the exclusive use of guests of the holiday house. Guests are responsible for the safety of the equipment and any damages. Please handle the equipment with care (do not intentionally scratch or break it). The storage container must always be locked (except when taking equipment out or putting it back), and the key must remain inside the house. SUP boards and bicycles must always be stored in the container, except when in use. Guests take full responsibility if the equipment is stolen or damaged due to negligence (e.g., left unattended outside the container or the container is not locked). The equipment is ready for use, but it is the guest's responsibility to ensure it is in working order before use.

SUP boards should be carried carefully by the handle in the center of the board. In the water, we recommend using life vests and a safety leash that connects you to the board.

The bicycle lock is intended for short-term use when bikes are left in visible locations. It is forbidden to leave bikes unattended in public places.

The rowing boat must be chained to a tree or pier, and the oars must also be secured. The boat must always be secured when not in use.

**Violation of Rules** The guest is responsible for any damages to the property and equipment and must compensate for any losses caused by their actions. The guest must immediately inform the administration about any damaged items or incidents.

Failure to comply with the rules may result in a fine of 200 EUR.

**Date: 01.01.2025** SIA Empagi